

## **MOTORDRIVE SA PARTNERSHIP WITH SASOL FUELEASY: PAYMENT OF TRAFFIC FINES: HOW IT WORKS AND TERMS AND CONDITIONS**

### **1. INTRODUCTION**

Sasol has entered a partnership with Motordrive SA to deliver greater value to our Sasol FuelEasy Members. Motordrive SA will assist in facilitating the payment of traffic fines, allowing drivers and companies to focus on their core business.

### **2. DEFINITIONS**

- 2.1 **“Administrator”** means: Motordrive SA, who will facilitate the full claim processes via the WhatsApp channel on behalf of the Sasol FuelEasy Member. The principal place of business at No. 8 Willowview Office Park, Van Hoof Street, Ruimsig, 1739 FSP No. 48031, Telephone: 082 440 7670.
- 2.2 **“Sasol FuelEasy Member”** means a customer who has joined the Sasol FuelEasy Programme and has an active Sasol Customer account number.
- 2.3 **“Sasol FuelEasy Programme”** means the on-road fuel management system through which customers can refuel at participating retail sites using the latest technology.

### **3. SERVICE: TRAFFIC FINE PAYMENTS**

- 3.1 Traffic fine payment is a service offered in which the Administrator makes payment of road traffic fines on behalf of the Sasol FuelEasy Member.
- 3.2. Benefits of the abovementioned service include:
  - 3.2.1 Quick, easy, safe, and secure fines payment facility.
  - 3.2.2 No standing in lines at Traffic Department.
  - 3.2.3 Proactive updates to members regarding new traffic fines that need attending to.
  - 3.2.4 Legal assistance designed to ascertain the legitimacy and legality of fines.
  - 3.2.5 Negotiating discounts on fines; and
  - 3.2.6 Complete legal and administrative representation on all traffic fines related issues.

### **4. PROCESS FOR THE PAYMENT OF TRAFFIC FINES**

- 4.1. The Sasol FuelEasy Member must send a WhatsApp message to 066 184 6498, with their Sasol Customer account Number.
- 4.2 The Sasol FuelEasy Member will receive a response message with the instruction to provide a clear picture of the traffic fine.
- 4.3. The Administrator will endeavour to negotiate a discount on the fine on behalf of the Sasol FuelEasy Member.
- 4.4. The Sasol FuelEasy Member will be invoiced for the final amount of the fine (i.e. less discount if obtained).
- 4.5. There are no admin fees. If a discount is achieved, then the Sasol FuelEasy Member will receive 50% of the discount and the remaining 50% will go to the Administrator.
- 4.6. If no discount is received, the Sasol FuelEasy member will pay the full traffic fine amount without any admin fee.
- 4.7. The Sasol FuelEasy Member will make payment to the Administrator for the invoiced amount.

- 4.8. Once payment is received from the Sasol FuelEasy Member, the Administrator will make payment to the relevant authority and provide proof of payment to the Sasol FuelEasy Member.
- 4.9. The turnaround time for this service is three (3) working days from receipt of all documents as requested by the Administrator from the Sasol FuelEasy Member.

## **5. TERMS AND CONDITIONS**

The Sasol FuelEasy Member must comply with the rules as outlined below to benefit from any of the services:

- 5.1 Sasol FuelEasy Member must be an active member on the Sasol FuelEasy Programme.
- 5.2 The benefits provided are for active Sasol FuelEasy Members and such benefits are not transferable to another entity or persons.
- 5.3 The Sasol FuelEasy Member will lose a benefit if you or anyone acting on your behalf knowingly submits a claim or any information or documentation relating to any claim which is in any way fraudulent, dishonest or withheld.
- 5.4 The Sasol FuelEasy Member must settle in cash for the product or service that has been rendered by the Administrator. There will be no credit terms provided.
- 5.5 Traffic Fines will be processed as soon as they are uploaded on the Administrator's system by the Sasol FuelEasy Member.
- 5.6 The Administrator will attend to fines that are not posted on the Administrator's systems once the Sasol FuelEasy Member provides notification and information thereof. Notification must be done by the Sasol FuelEasy Member on the WhatsApp line.
- 5.7 The Administrator will not be involved in any submissions or written representation to the Road Traffic Infringement Agency (RTIA) contesting the alleged traffic violation in accordance with the Administrative Adjudication of Road Traffic Offences (AARTO).
- 5.8 The Administrator will not make payment of any fines not recorded in the AARTO system or the relevant municipalities systems.
- 5.9 This service is only offered for traffic fines issued in the Republic of South Africa.
- 5.10 The Sasol FuelEasy Member must advise the Administrator immediately of any change to contact number and address.
- 5.11 All claims are authorised and paid at the sole discretion of the Administrator. All rights are reserved.

## **6. QUERIES AND COMPLAINTS**

For any queries or complaints relating to these services, please email [queries@motordrivesa.co.za](mailto:queries@motordrivesa.co.za)

Email queries will be responded to within 2 business days. The Administrator's operating hours are Monday to Thursday from 08h00 to 16h30 and Fridays from 08h00 to 16h00, (excluding public holidays and weekends).

The process for complaints and information required may be found here: [www.motordrivesa.co.za/complaints](http://www.motordrivesa.co.za/complaints)